

# LEON & HARPER

## Return form

### For all orders, please indicate:

**Name:**

**Order number:**

**Shipping date of returns package:**

### **To return one or more items, please follow the instructions below:**

- You may return one or more items within 14 business days from receiving your package in order to obtain a refund.
- The item(s) must be returned in their original packaging, with their labels and any accessories, and must be in perfect condition for resale. The item(s) should not be worn, washed or damaged.
- This returns form must be enclosed with the items that you are returning.

### **Follow these steps:**

1. Fill out the form: Indicate on the form below which item(s) you wish to return and select the return code
2. Prepare your package: Place the item(s) in your order's original packaging and enclose this form.
3. Send your package to the following address and remember to ask your chosen carrier for proof of posting:

**Leon & Harper – E-commerce returns**

**122 rue Paul Vaillant Couturier**

**93130 NOISY-LE-SEC – France**

Once we receive your package, our logistics team will send you an email to confirm that it arrived safely.

### **What is your refund policy?**

- We will refund you the amount (including VAT) of the items returned, excluding shipping costs, within 15 days of our receiving your returns package, provided that you have complied with all the terms and conditions outlined in the returns procedure. You are solely responsible for paying any return shipping costs.
- Leon & Harper cannot be held liable for any packages that are lost by your chosen shipping service.
- The refund method will be the same as the payment method used for your order. The payment method for your refund cannot be changed. Refunds are not available in-store

Product ID	Quantity returned	Amount in €	Return code

List of return codes:

1. I made a mistake when ordering
2. The item I received is not the one I ordered
3. The item is too big
4. The item is too small
5. The colour doesn't suit me
6. I don't like the material
7. I don't like the cut
8. The item doesn't look like the picture I saw online
9. The item has a manufacturing defect
10. The item arrived damaged or stained